DEPARTMENT OF SOCIAL SERVICES

744 P Street, Sacramento, CA 95814

(916) 322-4134



October 3, 1979

ALL-COUNTY INFORMATION NOTICE I-110-79

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: State Department of Social Services' Teletypewriter (TTY) Resource

REFERENCE:

The State Department of Social Services (SDSS) now has the capability of receiving calls from the deaf and impaired hearing population by a teletypewriter machine (TTY). This TTY telephone has been installed in the Public Inquiry and Response Branch (PIAR), where staff have been trained to handle the incoming calls on the following toll free number:

1-800-952-5434

(The digit (1) is not required with a long distance phone call in some areas.)

In order to inform the greatest number of people possible about the existence of the TTY and the types of services available from PIAR through this phone contact, please notify clients, organizations for the disabled and other local community organizations of the availability of the service.

A general civil rights poster is being printed that will include the toll free number. It will be available for distribution in approximately two months.

Any questions regarding the TTY and the services available, can be directed to the Civil Rights Bureau (916) 322-4134 or by calling the TTY number above.

Sincerely.

CLÁUDÉ E. FÍNN Deputy Director Administration

cc: CWDA